



Child Protection Center, Inc.

TITLE: Case Coordinator
PROGRAM: Children and Families Supervised Visitation Program
SUPERVISOR: Supervised Visitation Program Director
STATUS: Full time (35 hours per week); Non-Exempt;
including evening and weekend hours; Safety Sensitive Position
SUMMARY: Coordination of Client Services

Duties and Responsibilities include the following:

Perform all activities to support the mission, vision and values of the Child Protection Center, Inc.
Collaborate with the CPC Leadership team to meet the goals outlined in the Strategic Plan and to promote a professional and positive work atmosphere at the Child Protection Center.

Generate and effectively communicate the policies and procedures with all clients, volunteers and the general public.

Summarize visitation reports and disperse to interested parties.

Correspond and document all conversations and events in the client's case file.

Assist the program director in establishing positive working relationships with staff, volunteers and the general public.

Maintain confidentiality in regard to clients, volunteers and agency information.

Collaborate with other staff to ensure effective visitation procedures.

Adhere to all safety procedures.

Perform general housekeeping to maintain a clean and safe environment.

Perform other related duties as assigned.

MINIMUM REQUIREMENTS/SKILLS:

Oral Communication Skills	Diplomacy	Time Management	Filing
Written Communication Skills	Professionalism	Computer Literacy	Keyboard Skills
Telephone Etiquette	Proofreading Skills	Math Aptitude	Organization
Physical Demands (Lift/Move 50 pounds)		Ability to travel	
Level II Background Screening		Professional Conduct and Appearance	

EDUCATION AND TRAINING: Associate or Bachelor’s Degree in Human Services or Related Field.
(Preferred)
Domestic Violence, sexual assault, child abuse, dating violence and stalking
Mandatory Child Abuse Reporting

EXPERIENCE: Experience working with at-risk families.

_____ I acknowledge that I have read and can fulfill all of the duties, responsibilities and minimum requirements/skills of the CFSVP Case Coordinator.

Signature: _____

Date: _____